

Student Support

We pride ourselves on the level of support we offer our students. From course and careers advice, to tutorials, additional learning support and counseling, we've got it covered!

Admissions

The Admissions Team can provide information around your application, help you apply and advise you on materials and equipment. Tel: **0800 612 6008** or [click here](#) to ask us a question.

Careers Guidance

The team are here to support our students on their journey through College by helping them make informed decisions about their future education, employment and training options. We offer a welcoming, supportive and impartial service where students can explore their skills, qualities, strengths and interests and plan their future career. For more information Tel: **0800 612 6008** or [click here](#) to ask us a question.

Tutorials

All students are supported by a personal tutor who will help you in developing your academic, professional and personal skills so that you are able to do your best on your chosen course. You see your personal tutor for group tutorials and on a regular one-to-one basis when you will create targeted plans to help you to achieve your goals.

Personal Support

Student Services can help you if you are facing financial difficulties, need counselling, personal support or advice, are looking for accommodation or require travel or childcare assistance. Tel: **0800 612 6008** or [click here](#) to ask us a question.

Accommodation

The College Accommodation Team supports students in our Halls of Residence at Merrist Wood College. We also offer a Residential Bursary Scheme to assist qualifying students with costs. To be eligible for the Residential Bursary Scheme you need to be studying your first full-time Level 2 or 3 vocational course and unable to find a similar course locally to your home (within reasonable travelling distance). For more information on accommodation or the bursary **Tel: 01483 88 40 93**.

Safety and Wellbeing

The College is committed to safeguarding and promoting the wellbeing and welfare of students. If at any time you have concerns such as bullying or staying safe please call the Head of Safeguarding Tel: **01865 550401**.

Religion

Students from all faiths and cultures are welcomed by the College. Support can be offered to students to support their religion. The Retreat at Guildford College is a dedicated room for prayer and reflection.

Additional Learning Support

We are fully committed to widening participation and supporting students with learning difficulties and disabilities. Students with dyslexia, physical disabilities, sensory impairments, emotional or behavioural difficulties have access to individual support and specialist help where needed.

If you are a Higher Education student, you can apply for a Disabled Students' Allowance (DSA) if you have a disability, long-term health condition, mental health condition or a specific learning difficulty like dyslexia. The support you get depends on your individual needs and not on income. Visit the [DSA website](#) for more details.

If you have any additional support needs please tell us what you need so that we can make all reasonable adjustments to help you reach your full potential. **Tel: 0800 612 6008** or [click here](#) to ask us a question.

Student Voices

The College encourages all students to participate and contribute to the life of the College. Be a Student Rep, stand for office, take part in the Student Voices Conference.

Student Protection Plan

Activate Learning is committed to protecting the interests of students and applicants in the event of any disruption which may adversely affect their studies, including the closure of a Higher Education programme. These procedures have been established to provide a clear statement of the arrangements to secure both the quality of provision and the student experience. The  [Student Protection Plan](#) can be found by clicking on the link.

International Centre

Every year the International Centre helps over 1000 students from 100 different countries. We provide airport transfers and can advise you on finding accommodation, jobs, banking, insurance and health service registration. As well as courses in this prospectus there are a range of English and International Access Programmes. **Tel: +44 800 612 6008** or [click here](#) to ask us a question.
